

CENTRAL CITY BREAKERS FC

Newton Athletic Park
7925 – 128th Street
Surrey, BC
(604) 596-7932

Refunds of registration fees, excluding late fees unless otherwise specified, will be issued in accordance with the following guidelines:

A. **Medical Refund.** A full refund, including any late fee, will be issued if a player is unable to participate for medical reasons for the whole season. In case the refund is requested during the season the CCB refund committee will decide the amount of refund amount the player is eligible for. To qualify for a medical refund, a note from a physician stating that the player should not participate in soccer must be submitted with the refund request.

B. **Placement Failure Refund.** A full refund, including any late fee, will be issued if the Club is unable to place the player on a team. Placement Failure Refunds result when a player is unable to participate in Club sponsored soccer due to a lack of available space.

C. **Withdrawal Refund.** Withdrawal Refunds must be requested before April 15, 2017, Inclusive and a refund of the registration fee less a \$50 administrative fee will be issued.

The refund request will only be met if none of the following terms and conditions are met:

1. Refund request is past the deadline.
2. Player has already been placed on a select team.
3. Refund request is missing information as requested.



Procedure for Refund:

Refund requests must be submitted online on the refund request form available on the club website.

Where is the form:

The form is available on the club website
WWW.CCBSOCCER.COM

Refund requests must be submitted online on the refund request form available on the club website.

REFUND REQUESTS RECEIVED AFTER JULY31th WILL NOT BE HONORED UNDER ANY CIRCUMSTANCE. ALL REFUND REQUESTS FORMS FOR THE ACADEMY SHALL BE PUT IN 3 WEEKS PRIOR TO THE START OF THE ACADEMY.

CCB Front office staff will not be able to provide any information in regards with the refund form.
Any information or questions must be addressed to the treasurer via Email at
ccbrefunds@gmail.com

CCB Follow up procedure:

- Treasurer will forward the refund request to the CCB Refund Committee.
- The refund request will be reviewed by the CCB refund committee.
- CCB is committed to resolve the matter within 4 weeks.
- A decision letter will be emailed or mailed to the parent/guardian of the players within the period of 4 weeks.
- If refund is approved it will accompany the cheque in the mail.
- If the refund is not approved a detail explanation will be provided.
- The decision of the CCB refund committee is final.